## Airport Emergency Designated Areas - Friends and Relatives Assembly Area (FRAA)



## Airport Emergency Response and Preparedness Plan (ERPP)

• An ICAO and EASA requirement in accordance with Annex 14, ASM part 7 and Commission Regulation (EU) No 139/2014 - directions and guidelines in order to prepare the airport community to face an emergency (life threatening) situation.





- Outlines the procedures and guidelines on how individual agencies/organizations, of the airport community, are expected to respond in a crisis situation.
- Sets the frame line and prepares organizations to think along the guidelines and in a similar manner.

## Friends and Relatives Assembly Area (FRAA)



<u>Abbreviation</u>	<u>Definition</u>	<u>Explanation</u>
FRAA	Friends and Relatives Assembly Area	The Tour Operators' Area, at the arrivals level, on the left-hand side of the meeters and greeters area, on the way out of immigration's arrivals, is the designated Friends and Relatives Assembly Area, in case of an emergency (primarily aircraft related). It is at this area that relatives and friends will initially be assembled and temporarily kept, until arrangements are made by the concerned airline/HA for their transfer to a proper establishment. At the FRAA, welfare issues of the crowd will be catered to the extent possible. Collection and imparting of appropriate information as well as situation updates will be provided by airport and airline/HA staff.

## Friends and Relatives Assembly Area (FRAA)







